

Gothenburg February 28th, 2025

SAFETY ALERT:

REFURBISHED H2O FOR RAFT FOUND ON THE NIGERIAN MARKET

Dear Valued Customer,

We have recently become aware that refurbished versions of our H2O Hydrostatic Release Unit for Rafts are being circulated on the Nigerian market. A refurbished unit is a product that originates from Hammar but has been polished, modified and sold as a new. As your safety is our top priority, we urge you to take the following precautions:

1. **Verify Product Authenticity:** Ensure that the safety equipment you purchase is from an authorized dealer. Check for our official branding, serial numbers and check validity using the MarCode App. More information <https://www.cmhammar.com/h2o-release-units/#marcode>.
2. **Inspect Equipment:** Before use, inspect the equipment for any signs of wear, damage, or tampering.
3. **Report Suspicious Products:** If you suspect that you have purchased a refurbished product, please contact Hammar immediately for verification and further instructions.

Using non-authentic or refurbished safety equipment can pose serious risks. For your safety and peace of mind, always choose genuine products from authorized sources.

If you have any questions or need assistance, please do not hesitate to contact our Technical Sales.

Thank you for your attention to this important matter.

Sincerely,



Mikael Lundholm
Technical Sales Manager
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